



JW2 VOF
B&B Het Koetshuis
Voorweg 97
2391 AG Hazerswoude Dorp
06-2868 8112 / 0172-424608
jeannette@benbhetkoetshuis.nl
www.benbhetkoetshuis.nl

General Rental Terms and Conditions

B&B Het Koetshuis
Voorweg 97
2331 AG Hazerswoude dorp
The Netherlands

Application

These General Rental Terms and Conditions apply to reservations and agreements with regard to the holiday home "Het Koetshuis", located at Voorweg 97 in 2391 AG Hazerswoude dorp in the Netherlands, by JW2 VOF.

In these General Rental Terms and Conditions, the terms "tenant" and "you" means: the person who concludes an agreement with us regarding the rental of the holiday home. By "lessor" and "us" is meant: the legal person JW2 VOF.

These General Rental Terms and Conditions apply regardless of your (prior) reference to any own terms and conditions or to other general terms and conditions. We reject all general terms and conditions to which you refer or which are used by you.

Agreements that deviate from these General Rental Terms and Conditions are only valid if agreed in writing.

Please note: A reservation on your part is not yet an agreement! The agreement is established through the payment of the total rent via a bank transfer and the completed and signed return of our "Check in Form", see explanation below.

Reservation

We only handle reservations for persons who are 18 years or older. Reservations by persons younger than that age are therefore not valid.

After you have made a reservation, you will receive an e-mail from us within 5 working days with information with regard to your desired stay, with 2 annexes:

1. These General Rental Terms and Conditions
2. Check in Form

We request that you carefully study the General Rental Terms and Conditions; by returning the completed and signed Check in Form you accept these General Rental Terms and Conditions.

If you have not received an e-mail from us within 5 working days of making the reservation, we request that you contact us immediately, failing which the reservation cannot be invoked.

Bank: NL17 INGB 0005 8121 48
Betalingstermijn: Vooruitbetaling
BTW: 855360100B01
Mobiel: 06-2868 8112
jeannette@benbhetkoetshuis.nl

tnv JW2 VOF te Hazerswoude dorp
Adres: Voorweg 97 2391 AG
KVK: 63698773
Telefoon: 0172-42 46 08
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Agreement

An agreement is concluded between you and us after you have confirmed the reservation to us through the following 2 actions:

1. Payment of the total rent by bank transfer to bank account:

Our account: NL17INGB0005812148
Name: JW2 VOF
Place: Hazerswoude Dorp
BIC/SWIFT: INGBNL2A
Stating: Your name and your date of arrival

2. Returning the truthfully and fully completed and signed Check in Form to:

jeannette@benbhetkoetshuis.nl or Jeannette.van.warmerdam@xs4all.nl

The agreement concerns the rental of the holiday home for recreational use, which by its nature is of short duration.

Payment

It is not possible to pay by credit card or in cash.

It is not possible to pay in instalments.

It is only possible to pay by bank transfer as indicated above. Only when payment has been received by us and has been confirmed to you by us, your reservation has become an agreement.

Cancellation

Cancellation by the tenant must always be done in writing by e-mail. The following rules apply:

Payment is not returned in the event of cancellation, therefore we recommend that you take out cancellation insurance.

Stay in the holiday home

On the day of arrival you can use the holiday home from 14:00. On the day of departure you must have left the holiday home at 11:00 a.m.

House rules

- Upon arrival you will be briefly shown around the house with, among other things, the necessary explanation about equipment and the opening and closing of doors and windows. You must follow our instructions on this.
- For arrivals later than 10 p.m. we make a key appointment and the tour follows one day later
- The holiday home is non-smoking, smoking is permitted outside on the terrace, use of the ashtray is mandatory
- Outside you can only stay in the outside spaces designated during the tour; please respect our privacy and the privacy of our neighbours

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- No candles may be burned indoors, wax lights are allowed, holders are present
- No open flame fire may be used or made indoors or outdoors
- Bringing pets is not allowed
- Do not flush tampons, sanitary towels, damp toilet paper or other hygiene wipes down the toilet
- The rent includes final cleaning and bed, bath and kitchen linen
- The rent includes tourist tax, excluding breakfast (breakfast not obligated)
- You can reserve a do-it-yourself breakfast in advance; for a minimum of 4 days for the entire group
- The use of gas, water and electricity is included; we request that you use this sparingly
- Sublet or rental is expressly prohibited
- Stay of more people in the holiday home than agreed on the reservation, or the maximum of 4 people that applies to the home is expressly not permitted without our permission, unless otherwise agreed in writing. This can lead to the premature termination of the lease on our part, without refund of rent
- With permission for an extra person, one extra bed is created by means of a mattress on the floor with a duvet and pillow. A surcharge of € 25 per person per night is charged for this
- Moving cupboards, tables and beds, as well as audio or television equipment or taking outside any part of the indoor inventory – apart of course from crockery, glasses and cutlery for your meal outside - is expressly not permitted
- During the tour you will receive the key to the front door of Het Koetshuis. When leaving the holiday home, the garden doors must be locked and the front door must be locked with the key
- The key to the holiday home is made available by us to the tenant on loan. The key remains the property of us. In case of loss, theft or any other way of losing the key, the tenant owes an amount of € 100,-
- The tenant is never entitled to retain the key or duplicate it for any reason. If the tenant does so, the tenant owes a fine of € 500,- without prejudice to the actual costs
- All costs that arise because you do not deliver the property on time will be recovered from you
- Goods that are found after your departure, we keep a reasonable period for you, but we do not take any responsibility for this. Re-sending is only possible at your expense.

Liability / complaints / damage

The tenant and other users are fully liable in the relevant rental period in the rented holiday home for all damage that has occurred to the house, the inventory and all matters that belong to the rented object, unless the tenant and other users can demonstrate that the damage cannot be attributed to them. We therefore recommend that you thoroughly inspect the holiday home and the inventory for defects and shortcomings upon arrival. If you notice any damage or defects, you must immediately report this to us.

We accept no liability for theft, loss or damage of or to goods or persons of any nature whatsoever, during or as a result of the stay in the holiday home.

We accept no liability for construction activities on the access and main roads and the like in the vicinity of the rented holiday home.

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We accept no liability in the event of technical equipment, utilities failing or inoperative, or the internet not functioning or partly not functioning.

The costs of normal maintenance and repair of defects are for our account. If defects occur, the tenant must inform us immediately and follow our instructions as much as possible. Any costs incurred by the tenant in this connection will be reimbursed by us against submission of specified bills.

The holiday home has a (wireless) internet connection that the tenant can use, the following applies: in the Netherlands it is strictly forbidden to illegally stream, download / upload from / on the internet! There are high fines and it is strictly controlled. The tenant is responsible and liable for his own internet use and if fines are imposed, these are charged to the tenant. The personal data of the tenant / offender are made available at the request of the authorities / copyright holder (s). All costs to be incurred by the lessor in connection with such an infringement will be recovered from the tenant.

If you want to submit a complaint, it must be submitted to us in writing and with reasons, within 14 days of leaving the holiday home.

Departure and final cleaning

A strict waste separation scheme applies in the Netherlands. The tenant must take care of waste separation as indicated on the waste containers. The tenant is liable, without judicial intervention, for all fines, costs, damage suffered by the lessor in the event of non-compliance with the instructions regarding waste separation. Waste separation is facilitated by the various collection points present inside and outside the holiday home.

The holiday home must be left as follows:

- Lock garden doors and windows
- Leave the house clean, this also applies to both toilets
- Put all dirty dishes in the dishwasher and switch on the dishwasher
- Hang all bath and kitchen linen on the towel rails and the wooden drying rack so that it can dry well
- Leave the fridge, cupboards and clothing drawers clean and empty
- Do not leave any food or drinks that you b(r)ought in the refrigerator or cupboards
- All waste bins emptied according to the instructions that you find in the holiday home
- Report any breakage and / or damage to the lessor
- Leave the key of the front door on the table, close the front door behind you on departure.

Applicable law

All these conditions and provisions from the rental agreement / house rules as well as any disputes arising therefrom are exclusively governed by Dutch law.

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